

Terms and Conditions for Businesses

Gift vouchers may be exchanged for goods/services at a higher price than the face value of the voucher on payment of the difference. No change or voucher for any unused difference can be issued.

All gift voucher amounts are issued in sterling (£).

Gift vouchers are available in denominations of £5 and £10 only.

Gift vouchers cannot be exchanged for cash.

A gift voucher expires automatically once its balance has been exhausted.

Gift vouchers are valid for 1 year from the date of sale. The expiry date is shown on the voucher. Any vouchers with a past expiry date cannot be used to purchase goods/services from businesses and will not be re-issued.

Each voucher contains a unique serial number and hologram strip so it cannot be duplicated.

All vouchers will contain a unique reference number. Please do not accept any vouchers where the unique reference number has been damaged or tampered with.

The business reserves the right to refuse to accept a gift voucher that it deems to have been tampered with, duplicated, damaged or otherwise suspected to be affected by fraud at their absolute discretion.

If Witham Town Council decides that the voucher has been tampered with or fraudulently used action may be taken.

Witham Town Council reserves the right to amend the terms and conditions of gift vouchers at any time without notice and to take appropriate action, including the cancellation of the voucher, if, at its discretion, it deems such action necessary.

In the event of a dispute, the decision of Witham Town Council is final.