

Terms and conditions

By ordering Gift Vouchers from Witham Town Council, you agree to be bound by the following terms and conditions. Please read these before agreeing to purchase any Gift Vouchers.

Gift vouchers can only be redeemed for goods/services at any participating businesses (please see our website www.witham.gov.uk for a list of businesses). Witham Town Council will use reasonable endeavours to maintain a list of those businesses participating in the scheme on the website.

Gift vouchers can only be purchased by visiting the Information Centre within the Town Hall.

Gift vouchers may be exchanged for goods/services at a higher price than the face value of the voucher on payment of the difference. No change or voucher for any unused difference can be issued.

All gift voucher amounts are issued in sterling (£).

Gift vouchers are available in denominations of £5 and £10 only.

Gift vouchers cannot be exchanged for cash.

A gift voucher expires automatically once its balance has been exhausted.

Gift vouchers are non-transferable and non-refundable.

Gift vouchers are valid for 1 year from the date of sale. The expiry date is shown on the voucher. Any vouchers with a past expiry date cannot be used to purchase goods/services from businesses and will not be re-issued.

Gift vouchers should be treated as cash. They are not cheque guarantees, credit or charge vouchers.

The actual gift voucher must be presented for the purchase of goods/services from participating businesses.

Witham Town Council is not responsible if a gift voucher is lost, stolen, destroyed or used without permission.

Each voucher contains a unique serial number and hologram strip so it cannot be duplicated.

The business reserves the right to refuse to accept a gift voucher that it deems to have been tampered with, duplicated, damaged or which otherwise is suspected to be affected by fraud at its absolute discretion.

If Witham Town Council decides that the voucher has been tampered with or fraudulently used action may be taken